

The Hashemite University (HU)	
Policy Management System	
Peace, Justice and Strong Institutions Policies	
Policy Code:	HU1601
Policy Name:	Policy to Engage Local External Stakeholders.
Handler:	The Hashemite University President
Issuing Authority :	Department of Humanities and Social Sciences
Approved by:	The Dean's Council based on the 2022 Sustainable Development Framework (Ref. 16/13/10/2202761)
Revision cycle:	(5-7) years

### **Policy Statement:**

Hashemite University is committed to actively identifying and engaging with local stakeholders external to the university. This policy establishes a framework for fostering meaningful relationships with our local community, government agencies, businesses, and other relevant organizations to ensure the university's operations align with the needs and expectations of the region. We recognize the importance of collaboration and communication with our local stakeholders to achieve mutual goals and contribute to the development and well-being of the community.

### **Background and Justification:**

The Hashemite University, situated in Jordan, plays an integral role in the region's social, cultural, and economic development. Engaging with local stakeholders is essential to building trust, promoting transparency, and sharing knowledge and resources to address shared challenges. By establishing this policy, we acknowledge the critical role that local stakeholders play in shaping our university's impact on the community and enhancing the overall student experience.

#### **Scope and Purpose:**

### Scope:

This policy applies to all units and departments within Hashemite University, including faculty, staff, and students, and is directed at engaging with local stakeholders external to the university.

#### **Purpose:**

The primary purpose of this policy is to:

1. Define the university's commitment to engaging with local stakeholders to ensure collaboration, transparency, and alignment of objectives.

- 2. Establish guidelines for identifying and prioritizing local stakeholders who have an interest in the university's activities and initiatives.
- 3. Outline the principles and strategies for effective engagement, communication, and partnership-building with local stakeholders.

### **Principles of the Policy:**

- 1. Inclusivity: Engage with a diverse range of local stakeholders, considering their various perspectives and interests.
- 2. Transparency: Share information about the university's activities, objectives, and decisions with local stakeholders to foster trust and accountability.
- 3. Collaboration: Work collaboratively with local stakeholders to identify common goals, address shared challenges, and create shared value for the university and the community.
- 4. Sustainability: Ensure that engagement activities contribute to the long-term social, environmental, and economic sustainability of the region.

# **Definitions:**

• Local Stakeholders: Individuals, organizations, or entities external to Hashemite University, located in the region, and who have a vested interest in the university's operations, activities, and outcomes. This includes local community members, government agencies, businesses, non-governmental organizations, and other relevant parties.

# **Responsibilities:**

- 1. University Leadership:
  - Demonstrate a commitment to engaging with local stakeholders and allocate necessary resources to support these efforts.

• Appoint a designated representative or office responsible for coordinating stakeholder engagement activities.

## 2. Stakeholder Engagement Coordinator:

- Identify and maintain a list of local stakeholders with their respective interests and concerns.
- Develop and implement a stakeholder engagement strategy, including communication channels, frequency, and objectives.
- Facilitate open dialogues, meetings, and feedback mechanisms to ensure ongoing communication with local stakeholders.

## 3. Faculty, Staff, and Students:

• Actively participate in stakeholder engagement activities and provide insights, information, or expertise as needed.

### **Procedures for Handling Policy Violations:**

Non-compliance with this policy may result in corrective actions, as deemed appropriate by the university's leadership. These actions may include but are not limited to revising engagement strategies, enhancing communication, or addressing stakeholder concerns. The Stakeholder Engagement Coordinator will oversee policy enforcement and may conduct periodic assessments to ensure adherence to the policy.

This policy promotes the university's commitment to responsible citizenship, community development, and mutually beneficial partnerships with our local stakeholders. It emphasizes our role as a responsible and responsive member of the local community, working collectively to create positive outcomes and shared value.